



## Case Management Studio

For HR service management.

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Aligning HR practices with business objectives improves operational efficiency and enhances employee engagement. But ad hoc interactions, unstructured processes, and disconnected data and systems make it difficult to manage HR casework. Many organizations rely on legacy applications and manual, paper-based processes to get the job done, creating inefficiencies, backlogs, and less-than-ideal employee experiences.

### Modernize case management.

Case Management Studio takes a modular approach to case management, providing out-of-the-box functionality with intuitive configuration to make casework more efficient.

With it, IT teams can accelerate deployment using out-of-the-box dashboards, reporting, and workflow templates that business users can easily customize.

Case Management Studio seamlessly connects existing systems with data fabric, so your data is always in sync and up to date. It empowers you to easily update workflows and continuously improve them over time. And with Appian's AI and automation capabilities, business users can enhance productivity and complete tasks faster.

### Automate and optimize HR service management.

- Policy and procedure guidance
- Grievance and disciplinary processes
- HR service center
- Email management
- Employee onboarding & lifecycle management
- Integrated HR service management (IHRSM)
- And more

**Quickly build apps for everything from policy and procedure guidance to email management across any department or system.**

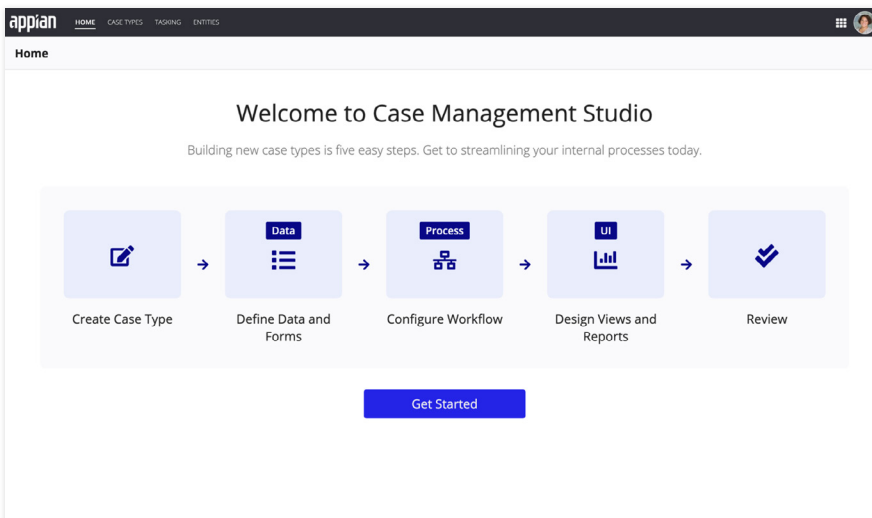
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**Drawing on Appian's decades of experience building case management solutions, Case Management Studio covers 80% of typical casework needs with out-of-the-box modules that business users can customize without code.**

## Casework, simplified.

Quickly launch flexible enterprise apps for complex HR casework. Use Appian Case Management Studio to:

- **Accelerate IT delivery** with a robust core of case management features that covers 80% of typical case needs out of the box.
- **Empower business technologists** with no-code tools and a visual workflow for easy creation, modification, and management of end-to-end case management apps, enhancing adaptability and reducing reliance on IT.
- **Assist users** with advanced AI and automation capabilities to summarize and search for cases or identify and resolve overlap, such as duplicate records across departments.
- **Improve workflows** with an out-of-the-box audit component, AI-driven root-cause analysis, and process improvement suggestions to optimize casework, ensure compliance, and create transparency.



For more information, visit [appian.com/case-management](https://appian.com/case-management).



Serving nearly 48,000 students every year, the University of South Florida has a high-impact, global research system dedicated to student success.

USF IT wanted to transform and fully-mobilize the student experience. But the growing number of applications that IT was supporting made it impossible to deliver new capabilities. USF IT was already using agile principles to manage projects but needed a low-code platform that could accelerate delivery.

With Appian, USF deployed Archivum—a app for business transformation—in 3 weeks, reducing a two-week registration and advisor process to 2 days.

Realizing its potential, USF IT has expanded Archivum across the university, modernizing academic and business processes covering course records, medical student lottery, travel, human resource onboarding, and more.