



## Appian Case Management Studio for Public Sector

Rapidly develop case management applications.

Case work is ubiquitous in government. But it's often made harder than it needs to be by narrowly customized, inflexible legacy case management systems, where manual tasks abound. Audit and compliance checks are still done by hand, and workforce management, scheduling, and task management systems lack modern AI capabilities. Think you're stuck with these outdated apps? Not so fast.

### Modernize case management.

For decades, government agencies have used Appian to modernize their systems with low-code, accelerating the pace of digital innovation in government while creating a future-proof foundation for critical casework.

Appian Case Management Studio for Public Sector is built on this success. The prebuilt solution takes a modular approach to case management, providing out-of-the-box functionality with intuitive configuration to make casework more efficient. It lets government organizations automate and optimize service delivery for an exceptional citizen experience.

With the Appian solution, IT teams can accelerate deployment using out-of-the-box dashboards, reporting, and workflow templates that business users can easily customize.

And Case Management Studio for Public Sector seamlessly connects your existing systems with Appian's data fabric, so your data is always in sync and up to date. It empowers you to easily update workflows and continuously improve them over time. And with Appian's AI and automation capabilities, business users can enhance productivity and complete tasks faster.

### Automated cloud-based security and compliance.

Appian solutions are cloud-hosted by default, with updates to the underlying platform happening automatically so there's no need for an administrator to keep security up to date. Appian holds the following certifications:

- FedRAMP and StateRAMP authorization.
- DISA Provisional Authorization (PA) at Impact Level 5 (IL5).
- SOC 1, SOC 2, SOC 3 certification.
- HIPAA security compliance.
- Section 508 adherence for accessibility for people with disabilities.
- PCI-DSS-compliant payment portals.

### Government case management runs on Appian:



Federal Transit Administration

The Federal Transit Administration achieved 25% faster grant processing times for 4,000 government transit agencies and is able to award more grants with more funding by unifying data and processes on the Appian Platform.



The Department of Labor saves \$6M/year, on average, by using Appian to consolidate disparate case management systems.

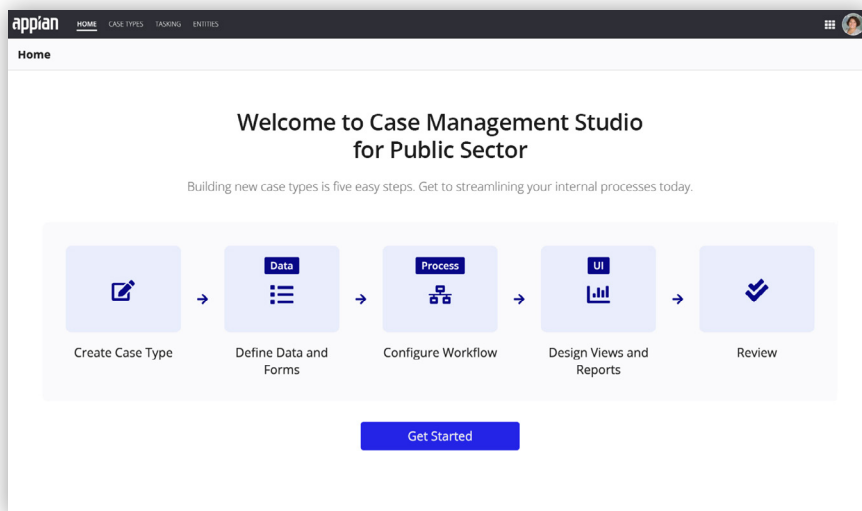


The Centers for Medicare and Medicaid Services used the Appian Platform to build a case management solution for eligibility verification and processing and deployed it in mere weeks. The agile application manages more than 100 million records, processes millions of documents, triages millions of consumer correspondences, and logs millions of outbound calls.

## Casework, simplified.

Quickly launch flexible enterprise apps for complex casework. Use Appian Case Management Studio to:

- **Accelerate IT delivery** with a robust core of case management features that covers 80% of typical case needs out of the box.
- **Empower business users** with no-code tools and a visual workflow for easy creation, modification, and management of end-to-end case management apps, enhancing adaptability and reducing reliance on IT.
- **Assist users with advanced AI and automation** capabilities to summarize and search for cases or identify and resolve overlap, such as duplicate records across departments.
- **Improve workflows** with an out-of-the-box audit component, AI-driven root-cause analysis, and process improvement suggestions to optimize casework, ensure compliance, and create transparency.



Learn more at [appian.com](https://appian.com)

Contact us at [info@appian.com](mailto:info@appian.com)

Drawing on Appian's decades of experience building case management solutions, Case Management Studio for Public Sector covers 80% of typical casework needs with out-of-the-box modules that business users can customize without code. Quickly automate and optimize common casework processes—like employee onboarding and training, workplace safety, and licensing and permitting.