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Appian for the Public Sector

Accelerate system and process modernization.

Modernize processes for missions that matter.

Big world events are both unpredictable and unavoidable. No one knows when the next public health crisis, threat to national security, or economic disaster will happen—but governments are under pressure to be ready to act when they do. That's why agencies are embarking on new projects to modernize processes and streamline workflows.

But agencies are hamstrung by a lack of tools to execute on their ideas for modernization. The public sector is burdened with deficient technology stacks, disparate data sources, and legacy systems. The level of operations and maintenance (O&M) required to keep these systems running prevents agencies from innovating to meet constituent expectations, operational needs, and mission demands.

Deploy future-ready systems and processes.

For more than a decade, government agencies have been using Appian to accelerate their digital transformation, streamline processes, and improve productivity and efficiency.

Appian's visual process automation tools empower agencies to **build applications 10x faster** and update them on the fly to quickly adapt to changing workflows or regulations. Using Appian, you can eliminate repetitive manual tasks and automatically extract data from emails, spreadsheets, and documents—increasing efficiency and accuracy and freeing employees for high-value activities.

We provide data security and 24x7x365 monitoring to protect the most sensitive data across cloud and mobile apps and to meet the rigorous compliance needs of public sector organizations. The Appian Platform is certified across multiple industry certifications including FedRAMP, DISA IL5, FISMA, and more.

A new class of government software.

With Appian solutions, government agencies benefit from faster time to value with **packaged applications** while maintaining flexibility to adapt and extend those applications using Appian's low-code design capabilities.

Since acquisitions impact every aspect of the public sector, a modern, end-to-end workflow is imperative. That's why Appian developed **the only complete and modern procurement solution suite** designed for the unique process and compliance needs of government agencies.

Government agencies achieve measurable results with Appian:

The US Marine Corps' Catalyst modern system of record for cataloging and provisioning, built on the Appian Platform, **saves hours** for logisticians, equipment specialists, and item managers by integrating people, processes, and data across mission-critical systems.

The Federal Transit Administration achieved **25% faster grant processing times** for 4,000 government transit agencies and is able to award more grants with more funding by unifying data and processes on the Appian Platform.

The Department of Labor **saves $6M/year**, on average, by using Appian to consolidate disparate case management systems.

Critical capabilities for successful outcomes.

The Appian Platform helps you unleash digital innovation through low-code, drive business efficiency with complete automation, and connect users and systems in end-to-end business processes. Appian's architecture is based on four critical capabilities:

Data fabric. Unify data across your systems, whether on-premises, in the cloud, or in hybrid environments. Your workflows will access data wherever it resides, without the need to replicate data or move it from where it lives.

Workflow and process automation. Connect your people, systems, bots, AI, and business rules in end-to-end processes, with integrated workflows using robotic process automation (RPA), AI, intelligent document processing (IDP), and API integration.

Total experience. Engage internal and external users with user-friendly web and mobile experiences, including secure, intuitive, publicly accessible portals for connecting with vendors and citizens.

Process mining. Discover workflow inefficiencies and optimize outcomes. Using artificial intelligence, process mining proactively identifies bottlenecks, process non-conformances, and the root causes hampering your agency's digital transformation goals.

Accelerate digital transformation and IT modernization at your agency.

Learn more at **appian.com/government**
Contact us at **info@appian.com**

In just 3 months, the procurement department at the Texas Department of Public Safety deployed Appian's eProcurement solution to streamline their end-to-end contract awards process.

The Centers for Medicare and Medicaid Services used the Appian Platform to build a case management solution for eligibility verification and processing and **deployed it in mere weeks**. The agile application manages more than 100 million records, processes millions of documents, triages millions of consumer correspondences, and logs millions of outbound calls.

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Appian is a software company that automates business processes. The Appian Platform includes everything you need to design, automate, and optimize even the most complex processes, from start to finish. The world's most innovative organizations trust Appian to improve their workflows, unify data, and optimize operations—resulting in better growth and superior customer experiences. For more information, visit **www.appian.com**. [Nasdaq: APPN].