



Appian Mobile: Field Operations Applications

Realize productivity everywhere, even when offline.

Enterprises across industries are digitizing processes with powerful business applications. Organizations like [Ryder](#) and [Alabama Power](#) have adopted mobile apps to digitize processes and increase field operation productivity. Today, 80% of field service organizations say they need mobile apps to improve efficiency and workforce speed and 44% say they need mobile to compete in the market.¹

The Appian Low-Code Platform makes it easy for organizations to rapidly build custom business applications, native mobile apps, and workflows that integrate data across your organization. Appian Mobile is part of the platform, making it easy for end users to automate and digitize processes from their mobile devices, even while offline and in the field.

Appian Mobile allows field employees to do all this and more:

- Take, manage, and fulfill customer orders.
- Map and track field route.
- Track shipments and deliveries across the supply chain.
- Complete field inspections and audits.
- Provide real-time work order scheduling.
- Conduct service tasks for assets and infrastructure.
- Check inventory at stores and warehouses.

The screenshot shows a mobile application interface with a sidebar menu on the left containing 'Key Information', 'Care / Support Details', 'Office Information', and 'Capacity Check'. The main content area is titled 'Enquirer Details' and contains several sections: 'Name Of Enquirer' (Andrew Edward, 13/2/55, Success Manager, 011-555-123-456, 15/2/55), 'Relationship To Client', 'Enquirer Contact Email', 'Client Details' (Client Title: Mr, First Name: Ragnar, Surname: Johanson, Date Of Birth: 8/2/55, 17/09/1983), 'Address Line1' (Little Farm Maulden Road, 24/2/55), 'City' (Fitzwick, 8/2/55), and 'Postcode' (MK45 5BN, 8/2/55). Below the form is a map of the UK with a red pin at Fitzwick, Bedfordshire. A green checkmark icon and the text 'We cover this area, view map for details.' are visible. At the bottom, a 'Journey Summary' section shows '32 mins | 20.3 mi | Fitzwick, Bedford MK45 5BN, UK | Olney MK46 4HH, UK'.

The screenshot shows a mobile application interface for a 'New Enquiry'. It features a map of the UK with a red pin at Fitzwick, Bedfordshire. Below the map is a 'Journey Summary' section showing '32 mins | 20.3 mi | Fitzwick, Bedford MK45 5BN, UK | Olney MK46 4HH, UK'. At the bottom, there is a 'Preferred Contact Method' dropdown menu set to 'Email' and an 'Email Address' input field.



Anything that we
code can be rendered
through any mobile or
desktop device.

Ryder, a transportation and
logistics company.

Appian Mobile enhances user experience and increases productivity:

- **Fast development.** Build once and deploy anywhere. Any application built with Appian is instantly mobile-ready across all devices with no additional cost or added work.
- **Offline usage.** Complete tasks from your mobile app while offline. Tasks completed when offline are queued locally and automatically synced to the server when reconnected.
- **Native experience.** Deliver native experiences in your mobile app, like camera access, geolocation, signature capture, file uploads, voice-to-text entry, push notifications, and more.
- **Custom branding.** Customize your mobile app and user interface with your branded logos, colors, fonts, layouts, icons, and splash screens.
- **Top-grade security.** Comply with stringent security requirements, control app settings with a rich set of policy controls, and integrate with your enterprise IT security and management toolset.
- **Future-proof system.** Support phased implementations, starting with key projects and growing exponentially to achieve longer-term modernization objectives.

Appian Mobile in the field.



\$1M+ saved by eliminating paper-based processing with an app that improved the dispatch process, speeding up delivery time.



Twenty-two mobile applications developed and deployed in four years across the US to support complex network provisioning and tower site selection processes for field operation employees.



50% reduction in transaction time with a mobile app and digital signature feature that streamlines renting, returning, and dispatching vehicles.



1,200% increase in financing with a mobile app that streamlines the entire loan financing process for allied field technicians and customers.



\$100 million in turbine issue costs saved in the first nine months of implementing a dynamic case management solution with mobile capabilities to manage remote wind farms.

For more information,
visit appian.com.