



Appian for Healthcare Payers

Human resource management.

- Achieve unified views of individual employees and groups.
- Automate processes to save time and money and remain compliant.
- Collaborate seamlessly across multiple systems.
- Customize workflows for today's needs and tomorrow's innovations.

For human resource managers, multiple systems and manual processes for recruiting, onboarding, monitoring performance, and other tasks can result in redundant activities and wasted time. HR departments for health plans may also face security and compliance challenges managing clinical credentials and assigning employee permissions for care management, claims, and other systems.

Furthermore, legacy systems often don't offer health plans the freedom to keep up with innovations in HR management. This hinders HR's ability to treat employees like valued customers and support them in their everyday jobs and career growth.

A unified platform for human resource management in one place.

The Appian Low-Code Platform can be used to build applications for every stage of the employee lifecycle, helping health plans support an agile and mobile-enabled workforce.

- Automate tasks for posting jobs, onboarding employees, assigning security permissions, and more.
- Streamline staff management with integrated processes across multiple systems, self-service portals, and a unified view of individual employees.
- Stay current with data consolidated into a single interface, updated in real time.
- Collaborate easily with intuitive workflows you can customize to your organization's needs.

The screenshot displays a user interface for an employee profile. At the top, there's a header with 'Firstname Lastname' and an 'EDIT PERSONAL DETAILS' button. Below this, a navigation bar includes links for 'Summary', 'Time Off', 'IT Equipment', 'Benefits Overview', and 'Audit'. The main content area is divided into several sections: 'Summary' (with a profile picture and contact info), 'Employment Overview' (with fields for Title, Department, Manager, and Start Date), 'Education' (with fields for University and Country), 'CPA Accreditation' (with radio buttons for 'CPA Accredited' and 'Not Accredited'), 'Emergency Contact' (with fields for name and phone number), 'Home Address' (with fields for address and city), 'Hometown' (with a dropdown menu), 'Nationality' (with a dropdown menu), 'Birth Date' (with a date picker), 'Marriage Date' (with a date picker), and 'Right to Work' (with a dropdown menu for 'Does the employee need a visa?' and a 'Visa Type' field).

Focus.

Better serve management and staff with Appian next-gen capabilities.

- Keep up with innovations and respond to employee needs with the flexibility to adapt
- Achieve compliance with top-notch security for separation of duties for the peace of mind that your employees' data is private and secure
- Eliminate duplicate data and time spent on manual tasks.

Take control.

Appian gives organizations the ability to quickly build, deploy, and scale enterprise healthcare corporate function applications for:

- IT and application service management.
- Digital strategy and innovation.
- Procurement and vendor management.
- Finance and accounting management.
- Legal matter management.
- Internal customer service-technology.
- Internal customer service-employee and benefits management.

Prepare for the future.

The future of healthcare depends upon insurers' ability to quickly adapt and provide high-quality convenient services for providers, payers, and—most importantly—members.

Transformational healthcare solutions require speed and power. The Appian Low-Code Platform provides both.

With Appian, organizations can build web and mobile apps faster, run them on a HIPAA-compliant cloud, and manage complex processes end to end, with bots and without limitations.

Healthcare organizations trust Appian:



For more information, visit www.appian.com.